



June 2023

### **NEW OUTREACH IN BOTH KESGRAVE AND SOUTHWOLD FOR CITIZENS ADVICE EAST SUFFOLK**

Since the formation of Citizens Advice East Suffolk our services have been reviewed to ensure they meet the needs of the people in our communities. Below is an update on our new contact details, offices and outreach services.

Citizens Advice helps people find a way forward. We provide free, confidential and independent advice to help people overcome their problems. We are a voice for our clients on the issues that matter to them. We value diversity, champion equality and challenge discrimination and harassment. We are here for everyone.

#### **For free, confidential and independent advice:**

Call us on 0808 278 7866 between 10am to 2pm Monday to Friday.

Our lines are very busy at the moment, so alternatively visit [www.caes.org.uk](http://www.caes.org.uk) for all the different ways you can contact us

### **CITIZENS ADVICE CENTRES IN EAST SUFFOLK**

#### **Main offices:**

Beccles: 12 New Market, Beccles, NR34 9HA. Monday, Wednesday and Friday by appointment.

Felixstowe: 2 – 6 Orwell Road, Felixstowe, IP11 7HD. Monday-Friday 10-1pm by appointment.

Leiston Office: 14 Colonial House, Leiston IP16 4JD. Monday, Tuesday, Thursday and Friday by appointment.

Lowestoft: St Margaret's House, Gordon Road, Lowestoft, NR32 1JQ. Tuesdays and Thursdays by appointment.

#### **Outreach drop in centres:**

- Aldeburgh and Alderton – by appointment.
- **NEW VENUE\*\*** Bungay 28 Wingfield Street, Bungay, Suffolk NR35 1EZ. Drop in every Tuesday 10am-12 noon.
- Framlingham Library, The Old Court House, Bridge Street, Framlingham IP13 9BA. Drop in every Friday 10am-12noon.
- Halesworth Library Bridge St, Halesworth IP19 8AD. Drop in on the 1st and 3rd Tuesday 10am-12 noon.

- **NEW VENUE\*\*** Kesgrave Community and Conference Centre, Twelve Acre Approach, Kesgrave, Suffolk IP5 1JF. Drop in on the third Tuesday of the month from 9am-12 noon – starting from 15<sup>th</sup> August.
- Saxmundham Library, Street Farm Road, Saxmundham IP17 1AL. Drop in every Wednesday 10am-12 noon.
- **NEW\*\*** Stella Peskett Millenium Hall, Might's Road, Southwold IP18 6BE. Drop in second Monday of each month from 10- 12noon starting on 7<sup>th</sup> July.
- Wickham Market Resource Centre, Chapel Lane, Wickham Market IP13 0SB. Drop in every Tuesday 1.30pm-3.30pm.
- Woodbridge Library New St, Woodbridge IP12 1DT. Drop in every Monday 10am-12 noon.